



IMPORTANT SAFETY RECALL NOTICE

Product Recall

NHTSA ID: 22E-091

Thule Camber 2 bike, Thule Camber 4 bike and Thule Range 4 bike carrier

Dear Thule Group Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

The Thule Group has decided that a defect which relates to motor vehicle safety exists with Thule Camber 2 bike, Thule Camber 4 bike and Thule Range bike carriers, manufactured in the date codes listed below.

Thule Range –	Date code 05/02/22 through 07/26/22
Thule Camber 2 Bike –	Date code 04/14/22 through 06/23/22
Thule Camber 4 bike –	Date code 03/31/22 through 06/23/22

At the Thule Group we take quality very seriously and product safety is our top priority. We have determined that when the bike carrier is in use a weld on the arm assembly can crack and fail. There is a risk that bike carrier arm assembly may become detached from the bike carrier if the safety strap or locking cable is not used. This could cause a vehicle crash or injure nearby pedestrians



Thule Camber 2 bike
905800



Thule Camber 4 bike
905600



Thule Range 4 bike
905700

IMPORTANT!

Your Thule Camber 2 bike (905800), Thule Camber 4 bike (905600), or Thule Range 4 bike (905700) carrier manufactured in the date codes listed below is being recalled.

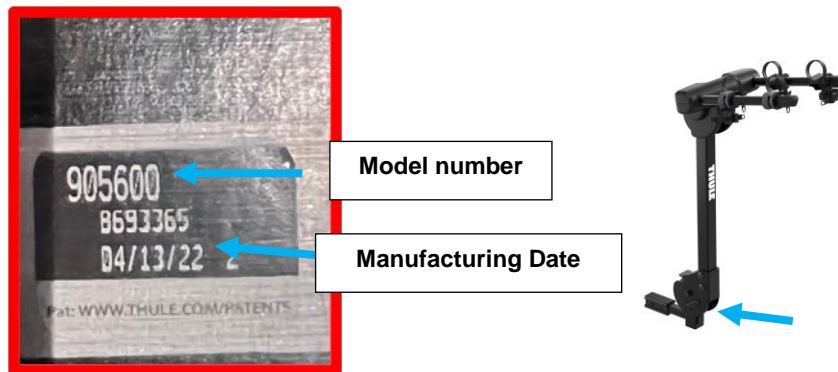
- | | |
|-----------------------|-------------------------------------|
| Thule Range – | Date code 05/02/22 through 07/26/22 |
| Thule Camber 2 Bike – | Date code 04/14/22 through 06/23/22 |
| Thule Camber 4 bike – | Date code 03/31/22 through 06/23/22 |

Please stop using these products immediately.



For Thule Camber 2 bike, Thule Camber 4 bike and Thule Range 4 bike carriers, you can determine if your bike carrier falls within the recall population by looking at the product number and date code, which is located on the inside of the mast upright tube, near the stinger assembly.

See below photos



What do we want you to do?

We request that you take the following immediate actions:

1. Locate the product label on the inside of the mast upright tube, near the stinger assembly; and
2. Confirm model number and manufacturing date:
 - a. Product Item numbers – 905600, 905700 or 905800
 - b. **Date code is in Month/Day/Year format.**

If you have a product within the recalled date code period, we ask you to take the following actions:

- Immediately stop using the Thule Camber 2 bike, Thule Camber 4 bike or Thule Range 4 bike carrier.
- Visit www.thule.com/rangecamber22recall for more information and register for a free of charge bike mast assembly to be shipped directly to you.

Once registered, the Thule Group will reach out to coordinate logistics to take possession of your recalled Thule Camber 2 bike, Thule Camber 4 bike or Thule Range 4 bike carrier, free of charge.

Please be advised that you will not be charged anything in connection with this recall. If you have incurred any cost for remedies in advance of this notice, please contact Thule Group for reimbursement. Reasonable supporting documentation will be requested.

If you have any additional queries please do not hesitate to visit Thule Group's website www.thule.com/rangecamber22recall or contact Thule Customer Service:



- Via Phone: 1-888-290-1266, M-F, 8am – 5pm EST
- Via E-mail: rangecamber22@thule.com

If we fail to or are unable to remedy the issue free of charge within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590 or call the agency's toll-free Vehicle Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Please note this recall for replacement of product is limited to the units with a Thule Camber 2 bike, Thule Camber 4 bike or Thule Range 4 bike manufactured with the below date codes only and does not affect any units produced before March 30, 2022 and after October 15, 2022.

Thule Range –	Date code 05/02/22 through 07/26/22
Thule Camber 2 Bike –	Date code 04/14/22 through 06/23/22
Thule Camber 4 bike –	Date code 03/31/22 through 06/23/22

We sincerely thank you for your co-operation and we apologize for any inconvenience.



Website landing page will read:

November 2022

Product recall of Thule Camber 2 bike, Thule Camber 4 bike and Thule Range 4 bike carrier due to the risk that bike carrier arm assembly may become detached from the bike carrier if the safety strap or locking cable is not used

Thule Camber/Range Recall

* Thule Camber/Range Model Purchased

Product Date Code

* Name

* Email

* Address

* City

* State/Region

* Zip/Postal Code

* Country

* Phone

Retailer Location Where Purchased

Submit

